

Robin Oliver

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Mill Valley California

Profile

Extensive management and technical experience in business operations and finance, information technology, community banking, creative services, instructional design, training, and organizational governance.

I volunteer in efforts I find worthy and am an active member of two non-profit boards.

Objective

My interests and passions are aligned with small business and non-profits, especially those with transparent good intent and ambitions to create a stable, better, and sustainable future for themselves and others.

Summary of Skills

Proven analytical skills for assessing opportunities, evaluating available resources, and setting business requirements. Strategic and tactical planning. In-depth knowledge of computer, network, software application, and relational data base technologies.

Adept at developing competencies through training and mentoring, motivating and directing toward organizational goals, and implementing effective systems to measure performance. I make sense of what seems complicated and I fix things.

Office apps, Microsoft Office certified, Adobe Dreamweaver, Photoshop, Acrobat, Web dev tools, and sundry Android and Windows apps.

Summary of Experience

Independent Consultant and Technologist (2000 to present, Mill Valley)

Provider of a broad range of business and IT consulting services to public, private, and non-profit clients. Organizational and financial strategic planning. Research, writing, and visual content development; technology implementation, training, and project management. I still enjoy helping people fix messy situations and still do a bit of web development (on the side and if I have time). The dot-com boom went boom and I returned to my gypsy life in Marin.

Instructional Technologist (1995 to 1999, San Francisco)

An instructional technologist integrates information technologies with cognitive strategies to create highly effective learning processes. Provided expert technological direction as a principal analyst, designer, developer of learning systems and content, and technology administrator. Called to fix some broken code, got hired, this became interesting.

Project Manager & Developer (1988 to 1996, San Francisco and Mill Valley)

Full cycle development of database applications for business and local government from project planning and analysis of use requirements, data modeling and data architecture, user interface design and development, deployment, training, documentation, and support. My greater involvement with IT in banking led to this transition along with my daughter's birth and the chance to be a full-time dad. Career-killing decision but no regrets.

Commercial and Community Banker and Manager (1975 to 1988, San Francisco)

Led management of international, commercial, retail, and private banking efforts in California and Asia-Pacific. Focused in trade finance, foreign exchange, treasury operations, overseas branch operations, offshore banking, transaction processing and logistics, risk management, disaster preparedness, and turnarounds. Banking was an indispensable foundation in my career as it exposed me to process, organizational design and development, production metrics, policy and best practices development, strategic and tactical planning, financial accounting and analysis, and training. Banking also gave me perspective on notions I could not have possibly learned from my education.

Education

B.A. with honors, International Relations and Economics, California State University, San Francisco, 1975
Additional and graduate studies in information technology, finance, writing, literature, foreign language, and art.